

What You Can Do with MyAlerts

Register for MyAlerts and choose which alerts you'd like to receive. Just log in to My Account and select MyAlerts. Opt in or out at any time.



Report Power Outages

Report power outages by texting the word "OUT," and then receive updates on your restoration status



Get Outage Alerts

Opt in to outage notifications and receive alerts when there's an outage that may affect your service, if there's a change in your estimated time of restoration, and when power in the area has been restored.



Check for Outage Updates

Text STAT to find out the status of a current outage.