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CONTACT: HONORABLE ZOILA CASSANOVA, ESQ.  
PASSAIC COUNTY SURROGATE JUDGE  
973-881-4760  
[www.passaiccountysurrogate.org](http://www.passaiccountysurrogate.org)

## **PASSAIC COUNTY SURROGATE'S COURT BREAKS GROUND WITH AI INTEGRATION FOR MULTILINGUAL ASSISTANCE**



**Passaic County, NJ** – The Passaic County Surrogate Judge, the Honorable Zoila Cassanova, is proud to announce a pioneering leap into the future of public service with the launch of artificial intelligence (AI) capabilities on her official webpage. This groundbreaking addition positions the Passaic County Surrogate's Court as the first county office to leverage AI technology, offering residents a seamless and multilingual experience.

With this innovative AI integration, visitors to the Surrogate's Court website can now access a responsive and versatile virtual assistant capable of answering questions in various languages. This enhancement comes as part of Surrogate Judge Zoila Cassanova's ongoing commitment to provide efficient and accessible services to the diverse community of Passaic County.

### **Key Features of the AI Integration:**

1. **Multilingual Capabilities:** Users can now interact with the AI in their preferred language simply by stating the desired language following the question mark. This feature empowers residents who speak languages other than English, ensuring they can access vital information on to probate, estate administration, and other Surrogate's Court matters effortlessly.
2. **Instantaneous Assistance:** The AI is designed to provide immediate responses to frequently asked questions, streamlining the process of obtaining information related to probate, estate administration, and other matters handled by the Surrogate's Court.
3. **User-Friendly Interface:** The AI interface is user-friendly, enabling residents to navigate the website with ease and receive information in a timely manner. The conversational nature of the AI enhances the overall user experience.

Users can engage with the AI by visiting the Passaic County Surrogate's official website and utilizing the AI chat feature. To receive responses in a specific language, users can indicate their preference by including their preferred language after the question mark of their question.

*"I am excited to introduce this cutting-edge technology to our residents. The integration of AI on the Surrogate Court's website is just another new means of providing accessible and responsive services to the residents of Passaic County. I believe this innovation will significantly enhance the user experience and facilitate communication between my office and the public."* – Hon. Zoila Cassanova, Esq, Passaic County Surrogate.

The Passaic County Surrogate is responsible for overseeing the probate process, ensuring fair distribution of estates, and safeguarding the interests of Passaic County residents during challenging times. The introduction of AI on the official website reflects the Surrogate's commitment to leveraging technology for the benefit of the community.

For media inquiries, please contact: Giuseppina Sardina at Email: [giuseppinas@passaiccountynj.org](mailto:giuseppinas@passaiccountynj.org) or Phone Number - 973 881-4760. Passaic County residents are encouraged to visit the Surrogate's Court website at [www.passaiccountysurrogate.org](http://www.passaiccountysurrogate.org).